

INFO@DELIKATESNARADNJA.BA

DELIKATESNA  
RADNJA

TONAL DOO  
OBALA KULINA BANA 10  
71000 SARAJEVO

## Membership

NAME\*

SURNAME\*

BIRTH DATE

COMPANY

ADDRESS

EMAIL\*

PHONE



# Terms

By completing and submitting your application for membership via our Delikatesna Radnja website, you agree to be bound by these RADNJA rules.

You are free to withdraw your application at any time. Should you wish to do so, please contact our membership team at [info@delikatesnaradnja.ba](mailto:info@delikatesnaradnja.ba). If your membership application is accepted, we will confirm this by sending you a 'Welcome to the Radnja' email. Your annual membership will commence on the date your 'Welcome to the Radnja' email is sent.

Members are welcome to propose new applicants to join the RADNJA. Application forms are available at [www.delikatesnaradnja.ba/membership](http://www.delikatesnaradnja.ba/membership)

Members whose applications are accepted on or before their 27th birthday will enjoy the benefits of a discount on the membership fee until their 30th birthday, alongside other reductions and events.

Members are permitted to bring up to three guests with them to the RADNJA at any one time although please be aware that during very busy times we may have to restrict member/guest access to certain areas of the RADNJA. A member's guests may not enter the RADNJA without that member being present. Members may not be separated from their guests within the RADNJA or allow their guests to remain in the House when they leave. Members are responsible for ensuring their guests follow all RADNJA rules and policies and can face suspension or termination of their membership if their guests violate such rules or policies.

The RADNJA are designed for adults, but aim to be child-friendly. Please be considerate of other members when you bring children. Please remember that your children are your responsibility at all times when present at the RADNJA and ensure they are not left unattended at any time.

The RADNJA foster a non-corporate atmosphere. To preserve this casual environment, members should refrain from corporate entertaining and wearing corporate attire at the RADNJA. Members are also responsible for ensuring their guests abide by this rule.

Members and their guests must not approach, disturb or solicit others in their RADNJA with whom they are not personally acquainted. Doing so may lead to suspension or termination of membership.

To protect the relaxed atmosphere within the RADNJA, members may not take or make phone calls and phones should be in silent mode while in the RADNJA.

No cameras, video or other recording devices, whether live-streaming or otherwise and whether on a mobile phone or other medium, may be used while in the RADNJA. Members are responsible for ensuring their guests also abide by this rule.

Movies, videos, songs, internet calls, presentations and all other audio must only be played through headphones and should not be audible to any other member or guest present.

RADNJA operates a strict no press policy. Members will be held accountable if they or their guests disclose or identify any other members or guests who are in the RADNJA in the public domain, whether in any press or social media including Facebook, Twitter, Instagram and on personal blogs. Similarly, members and their guests must refrain from identifying or describing any private hire or member event occurring on RADNJA premises.

RADNJA management and all staff members are required to adhere to the strictest confidentiality standards and pledge to maintain all records and personal information concerning the members and their guests in the strictest confidence.

No member or guest shall purchase, use, ingest, possess, sell or otherwise distribute illegal drugs or other substances or attempt to do any of the same from any member, guest or shall ask any RADNJA staff for illegal drugs or other substances while on RADNJA premises or in the immediate vicinity thereof.

All bills must be settled in full before leaving the RADNJA. There are no credit facilities. Members are responsible for their guests' bills if they are not paid and such member may face suspension if such unpaid bills are not settled promptly.

Please refrain from bringing to any RADNJA any outside food or beverages, unless medically necessary.

We may at times close all or part of the RADNJA to members and their guests for private events or for necessary maintenance, repair or redecoration work.

All members and their guests are obligated to abide by the RADNJA's smoking policy.

Conduct by a member or guest that is prejudicial to the reputation and character of RADNJA may result in suspension or expulsion of such member or guest. Such conduct may include inappropriate, violent or abusive behaviour or the communication of information concerning the RADNJA affairs, members or their guests in the RADNJA to the media. An expelled member may not return to any RADNJA as a guest. A refund of the expelled member's subscription will be at the discretion of RADNJA. Any member or members who wilfully remove, damage or destroy any property belonging to the RADNJA or to members or guests on the premises of the RADNJA will be liable to expulsion and/or suspension or termination of their membership.

The RADNJA is constituted to encourage non-political, social and recreational activities.

In exceptional cases, members may send personal post and packages to a RADNJA. This facility is only available to members if the member has made arrangements in advance with the RADNJA and the general manager has agreed to accept post and packages on their behalf. All post sent to the RADNJA is sent entirely at the member's risk and RADNJA shall not be liable for any loss, damage or destruction to any post or package. If post is not collected within a reasonable amount of time RADNJA may dispose of it or return it to sender as it sees fit. If any customs, duties or handling charges are due, the member agrees all such costs will be borne by them.

All items brought into a RADNJA are brought and left entirely at the risk of a member or his or her guests. RADNJA, its servants and/or agents shall not be liable to any member or guest for any loss, damage or injury suffered by them or their property howsoever caused, save in respect of death or personal injury to a member or guest to the extent caused by the negligence of RADNJA, its servants and/or agents. This is not intended to affect any mandatory rights a member or guest may have under local law that we cannot legally restrict or exclude.

Radnja may change the House rules from time to time, by displaying notification of the change on [www.delikatesnaradnja.ba](http://www.delikatesnaradnja.ba). Please be aware that the RADNJA rules in your membership book may not be completely up to date and that the latest version of the RADNJA rules are displayed on [www.delikatesnaradnja.ba](http://www.delikatesnaradnja.ba).

Should you have any questions regarding your membership and/or our RADNJA rules, please contact us at via the contact webpage at [www.delikatesnaradnja.ba/contact](http://www.delikatesnaradnja.ba/contact).